Depend Money Back Guarantee
Terms and Conditions

We are committed to providing the best experience to our customers. Purchase any Depend® product and if you are not completely satisfied, we'll give you your money back.

Here's how to get your money back:

Step 1: Enclose all the following in an envelope:

a. Print and complete this Money Back Guarantee Form
b. An unmodified register receipt with any (limit one) Depend® product purchased between 1/1/26– 12/31/26.
c. Include the original UPC from the package. UPC Code must match offer packaging.

Step 2: Mail all items listed above within 30 days of your purchase date with the proper postage to:

Depend Money Back Guarantee
PO Box 717
North Branford, CT 06471

PLEASE PRINT CLEARLY:

Name_____

Address_____
(No mailing to PO Boxes)
City_____State_____Zip_____

Phone_____Email_____

Depend Product Purchased (Size and Count) _____

Price Paid_____Date_____

Store_____

Reason for Request_____

Signature_____

The Depend® team closely monitors consumer comments and concerns about these products. As a result, a member of our team may reach out to you for additional information about your experience with this product.

ONLINE ACCESS REQUIRED. LIMIT ONE REIMBURSEMENT PER PERSON/ PER HOUSEHOLD/PER EMAIL ADDRESS. LIMIT ONE PRODUCT PER REIMBURSEMENT. Only original mail-in Money Back Guarantee Form, unmodified store receipt and original UPC (UPC Code must match offer packaging) will be accepted; no photocopies are allowed. **Offer only valid on any Depend® product. Purchaser must be same person utilizing the product and requesting reimbursement, or purchase must be for an immediate family member and no further reimbursements can be sought on behalf of this family member.** No responsibility is assumed for lost, late or misdirected mail or illegible and incomplete requests, or torn, separated or non-delivered mail or undelivered submissions. Fraud detection devices may be used to determine eligibility. Any suspicious submissions, as determined by sponsor, are void. Use of multiple addresses or P.O. boxes to obtain additional refunds is fraud and may result in disqualification and prosecution. No mailing to PO Boxes. Ineligible or incomplete requests will not be honored or returned. Purchase of eligible Depend Products must be made between 1/1/26 and 12/31/26. ***Please circle product purchased and date on store receipt.*** **All requests for reimbursement must be postmarked within 30 days of purchase and no later than February 1, 2027.** Offer good while supplies last. Offer valid only in the USA. Void where prohibited, taxed, or restricted by law. No groups, clubs or organizations may participate in this offer or reproduce or distribute this form or any portion thereof to its members. Reimbursement not payable at retail location. Does not include sales tax and shipping charges. May not be used in conjunction with other offers. We will not honor incomplete submissions. Allow at least 8-10 weeks for delivery of reimbursement check. Reimbursement checks void if not used within 90 days of issuance and cannot be reissued**.** To check on status email**: promotions@catalystnow.com.**